

Customer Service Course

KNN/16388

CITE is offering a work preparation course for individuals interested in Customer Service. This course will be a 13 day programme that will run Monday-Friday from 9.30am-4.30pm.

Qualifications:

**BTEC Level 1 Award in Customer Service
BTEC Entry E3 Award in Workskills**

Benefits:

- Learn how to deliver excellent Customer Care
- Discover useful interview techniques
- Learn how to complete strong application forms
- Get support after completing the course with our 'Job Search Support Team'

If you are aged 19 and over, claiming benefits and not working give us a call now!!

INTERESTED? Call CITE on 0203 002 8149 or fill out a Suitability Checklist online at www.cite4jobs.org